

## Bumitama - List of Addressed Grievances updated as at 31 December 2021

Case	Date Lodged	Latest Update
Greenpeace – Destruction: Certified	01 March 2021	Issued public clarification
Mighty Earth Rapid Response 26	01 April 2020	Issued clarification to relevant stakeholders
Mighty Earth Rapid Response 23	01 January 2020	Issued clarification to relevant stakeholders
Mighty Earth Rapid Response 22	01 December 2019	Issued clarification to relevant stakeholders
Land claims related to PT Hungarindo	01 November 2019	Settled through mediation facilitated by the village
Grievance related to PT Agriplus by LinkAR Borneo	01 June 2019	Case entered internal grievance system after mutual agreement with complainant The case has been settled after rounds of mediation and improvements conducted together with the community
Article published by NY Times	14 December 2018	Clarification issued
Land clearing in PT KML	28 November 2018	Stop-work order issued
Land clearing outside PT LGI	21 November 2018	Conducted initial investigation
Land clearing outside PT ASMR	16 November 2018	Bumitama informed the land owner about Bumitama's sourcing policy
Dying for a cooking report	15 November 2018	Clarification issued
Final Countdown report	25 September 2018	Clarification issued
PT Pranah Indah Gemilang license revoked	19 September 2018	Bumitama has not been purchasing FFB from this PT since 2017
Greenpeace Article dated 29 August 2018	10 September 2018	Clarification issued
PT Laman Mining clearing KEE areas	24 July 2018	Signed an MOU on presevation of KEE and biodiversity
PT Sinar Karya Mandiri clearing HCV and peat areas	13 March 2018	Bumitama has not been purchasing FFB from this PT since February 2018
Acquisition of PT DAS	06 June 2017	Clarification issued
Greenpeace report dated 17 January 2017	19 January 2017	Clarification issued
Article named "The No Deforestation Revolution: Two Years In"	27 January 2016	Clarification issued
Article named "Oil palm plantations need to protect orangutans"	26 February 2016	Clarification issued
FOE Report named "Up In Smoke"	11 December 2015	Clarification issued